

PCC's Quality Policy

PCC is committed to achieve and sustain Quality in every aspect of its business. The aim is to provide all customers, whether external or internal, with products and services precisely tailored to their individual needs, at the time agreed with the customer, and at a price which gives the customer value for money and the Company a reasonable return.

By striving for Quality, PCC will meet customers' requirements every time, thus ensuring success against competition.

Internal customers are colleagues who, as members of a team with a common goal, must be able to rely on Quality from each other so that together the Company can provide the external customers with the products and services that they require.

PCC's performance also depends on its relationship with its suppliers who will be charged with the responsibility of meeting agreed specifications that ensure the Quality, consistency and suitability of PCC's products and services.

By constantly striving for Quality in a planned and measurable way and by involving its staff PCC will achieve its financial objectives and satisfy all those with a stake in the company including customers, suppliers, shareholders and staff.